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October 21, 2005

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

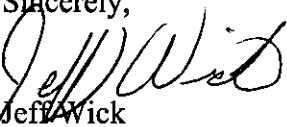
RE: WC Docket No. 05-196
Subscriber Acknowledgement Report (10/21/2005)

Dear Ms. Dortch:

Nex-Tech has been in full compliance with the Commission's VoIP E911 order since implementation of the VoIP (iPhone) service to its customers. All customers are required to read and sign the Terms of Service Agreement before service can be installed at the customer site. The Nex-Tech Terms of Service Agreement states that a power failure or Internet service outage, termination or suspension would prevent dialing to emergency service numbers, including the 911 calling feature. Each and every iPhone customer has acknowledged understanding the possible 911 limitations.

Nex-Tech places stickers on all Integrated Access Devices (IADs) installed at customer sites that states 911 service is available when the VoIP iPhone is used from the registered service address. The sticker also states that if the iPhone is moved to a new service address, 911 service is still available but the registered service address will be displayed for emergency personnel. Customers are encouraged to contact Nex-Tech to change the registered service address if the iPhone is moved from its original location.

As previously stated, 100% of Nex-Tech iPhone customers have read and signed the Terms of Service Agreement. By signing the Agreement, they acknowledge understanding the limitations of VoIP 911 service at this time. If you have any questions about this Acknowledgement, please don't hesitate to contact me.

Sincerely,

Jeff Wick
Chief Operating Officer

JW/vkr

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